

Phi Lam

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Experience

Design Intern

Yale University

New Haven, CT

Jun 2026 – Aug 2026

- Developed webpages for multiple Employee Resource Groups, working closely with the web manager.
- Designed and developed the *Asian Network at Yale* webpage, organizing content and visual elements to create a clear, accessible user experience.

Designer and Developer

Velociteach

Kennesaw, GA

Mar 2026 – May 2026

- Designed and developed user-centered eLearning experiences for PMP certification courses, improving content structure, interactivity, and learning flow for complex project management topics.

Community Engagement Intern

Beinecke Rare Book and Manuscript Library, Yale University

New Haven, CT

Jun 2025 – Aug 2025

- Improved digital and exhibition engagement by designing user focused content and refining communication touchpoints across the webpage and social platforms.
- Photographed special collections and exhibit materials for reference, social media, and digital marketing.
- Directed two promotional videos for Beinecke's *Taught by the Pen: The World of Islamic Manuscripts* exhibition.

Software Engineer Intern

Verituity

McLean, VA

Jun 2022 – Aug 2022

- Collaborated with a software development team using GoLang to design and implement solutions for assigned tasks.
- Resolved 4-6 software tickets weekly, demonstrating solutions and progress to lead developers for feedback and approval.
- Gained practical experience in Agile workflows and effective peer collaboration within a development environment.

Education

Kennesaw State University

Bachelor of Science, Interaction Design | GPA 4.0

Kennesaw, GA

Aug 2023 – May 2027

Skills & Interests

Technical: Figma · Adobe Creative Cloud · Microsoft Office · HTML/CSS · JavaScript · Swift/Xcode · Go

Language: English (fluent) · Vietnamese (advanced)